Professional Code of Best Practice

BPCA Registered individual recognition scheme

The Professional Code of Conduct for BPCA Registered sets out the behavioural requirements of members ofn the BPCA Registered individual recognition scheme.

By participating in the Scheme all individuals accept that they have an obligation to uphold the professionalism of their company, their Association, and the sector.

Members of the BPCA Registered individual recognition scheme must commit to:

1. Maintain the professionalism of the pest management sector through their conduct and competence, adopting a "right first time" approach to their work
2. Protect the public interest in social, environmental, health and safety matters by adhering to the relevant legal or regulatory requirements pertaining to the use of chemical and non-chemical products
3. Only carry out pest management activities where they are qualified and competent to do so
4. Operate fairly, respectfully and with integrity, ensuring quality by treating all customers as equals
5. Be conscious of people's views and sensitivities regarding animals and pest management;
6. Respect the confidentiality of their clients, employers and associates
7. Commit to their continuing professional development and, where appropriate, encourage others to do so
8. Maintain the highest ethical standards when carrying out pest management activities
9. Maintain, record and provide evidence of your continuing professional development (CPD) as detailed in the Scheme's guidance notes for membership.

Non-compliance

Should all deadlines for requests to submit auditable evidence of CPD records be missed, or should the Scheme member fail to record the minimum level of CPD required for the year they will automatically be in breach of BPCA Registered's terms and conditions.

The following sanctions will then be applied:

1. Letter inviting the individual to attend a chargeable Importance of CPD training course scheduled and hosted by BPCA
2. Notification that the Scheme member's CPD records will be automatically audited the following year.

Escalation

If the Scheme member fails to comply then it may be necessary to call a formal professional conduct hearing as with an escalation more serious sanctions may be imposed. These could include suspension and possible expulsion from the Scheme.

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